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Review Commission

**From:** [Janet Henderson](#)  
**To:** [DH\\_LTCRegs](#)  
**Subject:** [External] Comment to DOH re 28 PA Code 201 & 211 and Federal Code 42 CFR Part 483  
**Date:** Sunday, August 29, 2021 9:01:53 AM

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Dear Lori Gutierrez, Deputy Director, Office of Policy,

In 2017, Foulkeways at Gwynedd retirement community's Gwynedd House nursing facility withdrew from the Medicare program in order to give staff more time to provide care rather than doing paper work for receiving Medicare payments.

Since we receive no funds from Medicare or Medicaid, and the quality of care in Gwynedd House is excellent, it is not reasonable to have these Federal regulations imposed on the staff !

The staff of Gwynedd House are patient and caring. They spend time with the residents under their care according to the needs of the moment, and are wonderful with concerned family members and residents. With the extra work of Covid-19 precautions, and occasional staff shortages, it is very important not to add time-consuming paperwork to the duties of staff. When I brought over cards and paper flower arrangements made by children in a camp, a staff member distributed them to residents in nursing care and returned a thank-you card from a resident. Having time for cheering actions such as this is important for the morale and health of residents and staff.

As a resident in the Independent-Living section, I do not want my rates to go up to pay for unnecessary work by staff, which is not benefitting anyone at Foulkeways! Please do not pass proposed DOH Pennsylvania Nursing Facility Licensure Regulations to 28 PA Code 201 and 211 to Federal Code 42 CFR Part 483.

A concerned resident,

Janet Henderson  
1311 Foulkeways, Gwynedd, PA 19436